

**Youth Facilities Review Process Evaluation  
Feedback Table**

An evaluation form was circulated to members of the working group via google forms. The feedback will be useful to shape the process for future Working Group reviews.

1	Were you clear on the focus of the review and the intended outcomes?	Yes 3 (100%)
2	From the scene setting report and briefing did you have a level of understanding of the issue(s)?	Yes 3 (100%)
3	What information do you think the background report missed or what more could it have included?	More information on voluntary organisations. The report is very comprehensive and did not lack any information. It covered most of the required information. Some information regarding similar reviews undertaken by other LAs would have been helpful.
4	On a scale of 1-5, (1 being lowest and 5 being highest), how far did you feel you could influence the following ?	The scope of the review highest (66.7%) high (33.3%) The evidence gathering process highest (100%) The recommendations Highest (100%)
5	How useful did you find the tools in the review process: Scoping meeting Project plan Evidence pack Links to best practice Self research Meetings with core officers Social media surveys Visits to youth facilities	All tools were ranked very good or good

	<p>Key stakeholder forums</p> <p>Visit to other facilities</p> <p>Question Time</p> <p>Workshop to evaluate findings</p>	
6	Do you think the use of social media channels helpful?	Yes (66.7%) Don't know (33.3%)
7	Which platforms did you find most useful on your laptop or mobile device?	Most useful 100% google search and facebook. 33.3% Youtube (66.7%) Instagram, Snapchat, Skype (0%)
8	Do you think you had enough access to information and support during the review process?	Yes (100%)
9	What did you find most useful, how did it benefit you and what do you need more of in future reviews?	<p>Meeting the service users and providers - very useful to hear how everything works at delivery level</p> <p>I really enjoyed the workshop/conference at Conegre Arts Centre. It was good to get feedback from the Youth Workers to improve the Youth Service provision in Sandwell.</p> <p>Meeting with all the stakeholders, it gave me insight about how our services are being perceived by different stakeholders, more in-depth discussion with stakeholders.</p>
10	How effective do you think the visits to facilities were to gather evidence and meet stakeholders? (1 being lowest and 5 being highest)	3 very effective (100%)
11	What did you find most useful and how did it benefit you?	Meeting the youth workers and hearing the experience they have with access, equipment and also meeting parents to hear the wellbeing and confidence boost

		<p>that young people get from youth services</p> <p>Talking to children and staff and looking at the facilities available. When carrying out surveys its good to speak to individuals to gather as much information as possible. Also, when viewing the facilities, I was able to see what was good and what was lacking and needed improving.</p> <p>Q&amp;A session, it was an opportunity for the youth members to raise their concerns and issues. You get know what are the real concerns that bothers them.</p>
12	How effective do you think the evidence gathering forums were, to meet partners and people who provide and use youth facilities? (1 being lowest and 5 being highest)	3 very effective (100%)
13	What do you need more of in future reviews?	<p>More opportunities to see the service in action - on site meetings and to hear different perspectives</p> <p>More involvement from all the stakeholders and more discussion platforms.</p>
14	How effective was the final work shop held to consider findings and draw conclusions? (1 being lowest and 5 being highest)	3 very effective (100%)
15	Do you feel that this review has been member led?	Yes (100%)
16	Do you feel that the conclusions and recommendations were shaped by the work group?	Yes (100%)

17	How far do you think that the Scrutiny review process achieved its objective? Give a score from 1-5. (1 being lowest and 5 being highest)	Highest (33.3%) High (66.7%)
18	What would you give as your level of understanding of the Scrutiny function now, after the review? Give a score from 1-5. (1 being lowest and 5 being highest)	Highest (33.3%) High (66.7%)
19	Do you have any further comments about the Scrutiny review process ?	<p>More in depth scrutiny I really enjoyed taking part in the scrutiny review process and I enjoyed working with all the members and staff. Deb your written report is outstanding, all 42 pages! I would like to take this opportunity to thank everyone involved in the process.</p> <p>My only comment is related to the questions I was given to ask the children and staff. They did not give me in-depth answers. The more direct approach of 'what you have, want and need' questions would have been better. Also, to ask the children what hobbies they have outside school and what they enjoy inside school and where else they visit, to enable a more bespoke session.</p> <p>I appreciate the hard work done by the scrutiny officers team in organising meetings and collaborating with different organisations.</p>